

# How to Set Up Alarm Notification on UNV-Link?



## How to Set Up Alarm Notification on UNV-Link?

## Description

Product

*Note:* This method is applicable in most scenarios. If this method does not solve your problem, it is recommended to consult our Tech Support Team. <u>https://global.uniview.com/Support/Service\_Hotline/</u>

### **Operating Steps**

#### Step 1

For Android system: Turn on the Allow Notifications under Me>General>Push Notification Settings on your UNV-Link app. And under your phone system settings, turn on all the System Notifications permissions for the UNV-Link app.

	< General		< Push Notification Settings	$\leftarrow$		
unv_us unvtechteam001@gmail.com	>	Push Notification Settings	System Notifications Settings >	UNV-Link		
		PTZ Speed 6 >	Allow Notifications	• • • • • • • • • • • • • • • • • • •		
Cloud Storage		Use Device Time Zone When disabled, alarm notifications, playback and calls use the time based on the time zone of your mobile	You can enable push notifications of the app from Me > General > Push Notification Settings, and go to System Settings to enable system notifications.	Show notifications		
		pnone.	your device alarm notifications through the system			
C Sharing Management	>	Pause Video Automatically When enabled, video will pause automatically if you do	nouncations.	notifications Recommended >		
🗟 Entrust	>	nothing during a certain length of time.				
General	>	Auto Discover New Devices				
Local Device	>	Filter Offline Cameras in Live View When enabled, offline cameras are not displayed in live view windows.		Allow notification badges		
义 Tool	>	Optimize Video Fluency When enabled, video is smoother but may be delayed;		Allow floating notifications Allow floating notifications		
G Help and Feedback	>	when disabled, delay is shorter but video may be stuttering.		Allow Lock scroop		
Privacy Service	>	Cellular Data Used >		notifications Allow notifications on the Lock screen		
(i) About	>					
📋 Clear Cache	0.0MB			Allow playing sound		
				Allow vibration		
				Allow permanent notifications		
UNV-Link Alarm Album	Me					

#### Note:

The phone system notification setting page may vary from different brands.

**For IOS:** When initially open the UNV-Link app, it would have a pop-up message **"Please tap to enable notification to receive push notification"** at the top of the page, if click on it, it would automatically jump to the Notifications settings of the phone system, please enable all the notification permission there for the UNV-Link app.

You can also go to the **Settings** on your phone, go to the UNV-Link under Settings, and then click on **Notifications** to finish the setup.



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Product	SMB				Date	7/15/2024
My Devices	日 11 8	Settings UNV-Link		<ul><li>UNV-Link</li><li>✓ UNV-Link</li><li>N</li></ul>	Notifications	
Please tap to enable notif		ALLOW UNV-LINK TO ACCESS				
NVR.		Location	While Using >	Allow Notification	IS	
1 Charles		🛞 Local Network		ALERTS		
		U Microphone		0041		
		Camera				
		Siri & Search	>	Lock Screen N	otification Center	Banners
		Notifications Banners, Sounds, Badges	>		<b>V</b>	
• 👯 Home		Background App Refresh		Banner Style	٦	emporary >
1 Child		Wireless Data WLAN & Cellular	>	Sounds		
				Badges		
		Allow Tracking		LOCK SCREEN APPE/	ARANCE	
		PREFERRED LANGUAGE		Show Previews	When Unlocked	l (Default) >
		💮 Language	English >	Notification Group	ping	Automatic >
• 👯 My Devices						
	-					
UNV-Link Alarm	Album Me					

**Step 2** On UNV-Link, go to **My Devices**, click on the setting option of the device you need to turn the alarm notification on, and then turn on **Receive Alarm Message**.

My Devices	日 11 日	My Devices	818
	ush messages.)	Please tap to enable notification to receiv	e push messages.>
• NVR XVR		• NVR	<u>ه</u>
		13 A	
• NVR Da		• Domenu	
Offline	0	and a start of the	•
Offline since: 2024-07-12 17:4	3:58	날 Receive Alarm Message	
	In	🕐 Share	>
• NVR menes	(ه) …	<ul> <li>Set</li> </ul>	>
		🛱 Delete device	arcianti >
UNV-Link Album	Me	Cancel	

**Step 3** Go to **Set>Allow Alarm Notifications**, enable both the **Allow Device Alarms** and the **Allow App Notifications** permission. You can also enable the Report Snapshot so that there would be the snapshots pushing to the phone with the alarm notifications.



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Product	SMB			Date	7/15/2024	
My Devices	日 11 日	< Settings	<	Alarm Notification	n Settings	
• NVR.	6	Device Info	> Allow I When el on the A	Device Alarms nabled, you can view de larm page in the app.	vice alarms	
1 Stand		Time Votifications	> Allow A	Allow App Notifications		
		Allow Alarm Notifications		to your mobile phone. V	your mobile phone. When	
		Bovice Operations	Notifica	ation Interval	0 min >	
• 👯 Home	(ه)	Share	> Notifica	ation Schedule	>	
	and the second se	Alarm Settings				
		Disarm Alarm Linkage		Snapshot nabled, alarm snapshots	apshot led, alarm snapshots will be	
		Related Settings	included	if available.		
l Receive Alarm	Message	Storage	>			
C Share	× ×	Storage Medium	>			
<li>Set</li>	>	More Settings				
Delete device	>	More Diagnostic info export, speed test, etc.	>			
	Cancel					

*Note:* Please set up the alarm rules and snapshot function on the NVR/IPC first.